

10 GENERAL DIGITAL WORKPLACE TRENDS

- 1. **Redesigning the Enterprise:** Leading organizations, or those leading the digital charge, have already moved past the digital workplace design phase and are now actively building digital workplaces.
- 2. **Real Time, All the Time: Companies** need to create a culture of continuous learning, offering readily available classes over a range of mobile platforms to keep employees up to speed.
- 3. **Talent Transition:** Companies need to create a culture of continuous learning, offering readily available classes over a range of mobile platforms to keep employees up to speed.
- 4. **Employee Culture:** Digital enterprises will expand their focus on employee engagement and integrate a new focus on creating employee experiences that incorporates a new range of feedback and self-service tools.
- 5. **Work Technologies:** Human resources will be one of the key players in digitizing workplaces and will play a role in delivering the technologies that change the way people work.
- Performance Management: Companies that have undergone digital transformation processes will have to reassess their entire management programs from goal setting and evaluation to incentives and rewards, and aligning all with business strategy.
- 7. **Disrupted Leadership:** Digital organizations need new kinds of leaders who are, according to the research, younger, more agile and "digital-ready.
- 8. **Digital Human Resources:** Human resource managers will be forced to take a more significant role in digital organizations and will be key in ensuring the organization is committed to a digital transformation rather than just "doing digital.
- 9. **People Analytics:** Analytics will continue to move into the area of business operations with new real-time analytics used to assess what is happening in the workplace.
- 10. The Future of Work: Digital organizations will be forced to experiment with new cognitive tools and rethink the role of people as more and more work becomes automated.